

## HEALTH CARE TOUCHES US ALL

We know that specialty drugs can be complicated. That's why we provide you with the highest level of custom care. To make sure you have the guidance, clarity and peace of mind to manage your condition well and live a healthier, happier life. Our experienced pharmacists and care team understand your chronic condition and the drug used to treat it. We also work with your doctor to make sure your Rx use is safe and effective.

### OUR SERVICES INCLUDE:

#### Pre-therapy Screening

We work to keep you safe. We will review your lab reports to make sure they are within normal limits before you begin therapy. If there are any concerns, we will contact your doctor.

#### Drug Delivery

Most specialty drugs require special packaging, handling and shipping. We make this process easy by delivering directly to you. We'll track the shipment and let you know when your drug will arrive.

#### Drug And Condition Support

You'll receive a care plan with goals to help you through every treatment step and our pharmacists will teach you how to properly use your drugs. We also provide support in managing side effects or reactions with other drugs you may be taking.

#### Refill Reminders

We'll remind you about refills by phone or text before you run out of your Rx.

support program, delivered by our chronic condition experts, that provides you with the best care.

*OSF HealthCare partners with Lumicera Health Services to provide an exceptional experience for patients receiving specialty medications. Together the specialty pharmacy team works with your providers and nurses to optimize care and coordinate treatment.*

#### Connecting With Your Doctor

As part of your care team, we have access to your medical records and lab results. This allows us to directly talk with your doctor to make sure your drugs match their instructions.

#### Prior Authorization And Financial Assistance

We will work with your provider's office to coordinate prior authorization to get you the medication you need quicker. We will work with all available financial resources and programs to assist getting the medication for you at a cost you can afford.

## WHY CHOOSE OSF HEALTHCARE SPECIALTY PHARMACY?

### MORE SERVICE AND SUPPORT

You can count on us for service and support. We want to help improve your health and give you peace of mind. We offer a personalized

## EASIER TO FILL (AND REFILL) YOUR SPECIALTY PRESCRIPTION

Getting your specialty drugs shouldn't be a hassle. We make it fast and easy. We are a complete source for your specialty drugs and supplies. That means no more trips to the pharmacy and no more waiting in line. Everything you need comes in your shipment.

Ordering refills is easy too. You can easily order refills online, by text message or by calling us.

### GETTING STARTED

Call us today at (833) 354-2220 to start your therapy.

### OUR EXPERTS ARE HERE FOR YOU

We're here to answer your questions and offer assistance whenever you need it. Just give us a call.

## WE'RE HERE FOR YOU

We are dedicated to improving specialty pharmacy care, one patient at a time, through educational, clinical, financial and service excellence.

Questions about specialty pharmacy services?  
Please contact us.

### ADDRESS:

5901 W. War Memorial Dr., Ste. 100  
Peoria, IL 61615  
Phone: (833) 354-2220

### HOURS:

Monday – Thursday: 8 a.m - 7 p.m. CT  
Friday: 8 a.m. – 6 p.m. CT

### PICK UP HOURS:

Monday – Friday: 9 a.m - 5:30 p.m. CT



## WELCOME TO OSF HEALTHCARE SPECIALTY PHARMACY

*Greater Confidence, Support  
And Savings For Specialty Drugs*



OSF HealthCare partners with Lumicera Health Services to help patients with their specialty medications.  
© 2024 Lumicera Health Services. All Rights Reserved.

