Capability	
Capability	**Emergency Operations Coordination**
Capability Definition	Emergency operations coordination regarding healthcare is the ability for healthcare organizations to engage with incident management at the Emergency Operations Center or with on-scene incident management during an incident to coordinate information and resource allocation for affected healthcare organizations. This is done through multi-agency coordination representing healthcare organizations or by integrating this coordination into plans and protocols that guide incident management to make the appropriate decisions. Coordination ensures that the healthcare organizations, incident management, and the public have relevant and timely information about the status and needs of the healthcare delivery system in the community. This enables healthcare organizations to coordinate their response with that of the community response and according to the framework of the National Incident Management System (NIMS).

Capability 3 - Emergency Operations Coordination
Function 1

Function	1. Healthcare organization multi-agency representation and coordination with emergency operations
Function Description	Coordinate the protocols and criteria for the multi-agency representation of healthcare organizations into local and State emergency operations during a an incident response.

☐ There have not been any changes in the CPG responses for this function from BP3
(Please move on to the next function)

1. Function Importance

Based on an assessment of your hazards, vulnerabilities, and jurisdictional needs, please indicate how important this Function is to your Jurisdiction's overall preparedness and response mission.
PLEASE CHECK THE OPTION THAT IS MOST APPLICABLE. PLEASE CHECK ONLY ONE OPTION.

BP3	BP4 Function Importance
	☐ 1. Not relevant
	☐ 2. Limited importance
	☐ 3. Important
X	☒ 4. Highly important
	☐ 5. Critical

2. Function Current Status

Please indicate your CURRENT ability to perform this Function.
PLEASE CHECK THE OPTION THAT IS MOST APPLICABLE. PLEASE CHECK ONLY ONE OPTION.

BP3	BP4 Function Current Status
	☐ 1. No ability / capacity
	☐ 2. Limited ability / capacity
	☐ 3. Some ability / capacity
X	☒ 4. Significant ability / capacity
	☐ 5. Full ability / capacity

3. Function Challenges/Barriers

Please indicate the primary challenges or barriers from the list below if this Function is not fully in place (for example, top three or top five options).

BP3	BP4	Challenges / Barriers
X	☐	1. Lack of personnel due to funding issues
	☐	2. Lack of personnel due to hiring issues
X	☒	3. Lack of trained personnel
X	☐	4. Lack of subject matter experts
X	☒	5. Lack of plans / incomplete plans
	☒	6. Legal barriers
	☒	7. Administrative barriers
	☐	8. Issues with procurement / contracting process
	☐	9. Lack of equipment
	☐	10. Lack of IT Systems
	☐	11. Lower priority Function
	☐	12. Lack of supporting infrastructure
	☐	13. Corrective actions and/or exercising is required
	☒	14. Other – please explain below
		lack of funding and focus on preparedness, because of grant requirements and decreased grant funding

4. Task Gap Assessment

Please indicate any Tasks that have gaps. PLEASE CHECK ALL THAT APPLY.

BP3	BP4	Tasks
X	☒	Task 1: Determine the process for healthcare organizations representation with local and State emergency operations during an incident response

5. Resource Element Gap Assessment

Please indicate any Resource Elements that have gaps. PLEASE CHECK ALL THAT APPLY.

BP3	BP4	Resource Elements
X	☒	P1. Healthcare organization multi-agency coordination during response

X	☒	P2. Healthcare organization and emergency operations decision coordination

Capability 3 - Emergency Operations Coordination
Function 2

Function	2. Assess and notify stakeholders of healthcare delivery status
Function Description	Assess the incidents impact on healthcare delivery in order to determine immediate healthcare organization resource needs and the status of healthcare delivery during an incident response. This includes assisting with the creation of the incident common operating picture and developing the processes for notification and information exchange between relevant response partners, stakeholders, and healthcare organizations.

☐ **There have not been any changes in the CPG responses for this function from BP3**
(*Please move on to the next function*)

1. Function Importance

Based on an assessment of your hazards, vulnerabilities, and jurisdictional needs, please indicate how important this Function is to your Jurisdiction's overall preparedness and response mission.
PLEASE CHECK THE OPTION THAT IS MOST APPLICABLE. PLEASE CHECK ONLY ONE OPTION.

BP3	BP4 Function Importance	
	☐	1. Not relevant
	☐	2. Limited importance
	☐	3. Important
X	☒	4. Highly important
	☐	5. Critical

2. Function Current Status

Please indicate your CURRENT ability to perform this Function.
PLEASE CHECK THE OPTION THAT IS MOST APPLICABLE. PLEASE CHECK ONLY ONE OPTION.

BP3	BP4 Function Current Status	
	☐	1. No ability / capacity
	☐	2. Limited ability / capacity
	☐	3. Some ability / capacity
X	☒	4. Significant ability / capacity
	☐	5. Full ability / capacity

3. Function Challenges/Barriers

Please indicate the primary challenges or barriers from the list below if this Function is not fully in place (for example, top three or top five options).

BP3	BP4	Challenges / Barriers
	☐	1. Lack of personnel due to funding issues
	☐	2. Lack of personnel due to hiring issues
X	☒	3. Lack of trained personnel
X	☐	4. Lack of subject matter experts
X	☐	5. Lack of plans / incomplete plans
	☒	6. Legal barriers
	☒	7. Administrative barriers
	☐	8. Issues with procurement / contracting process
	☐	9. Lack of equipment
	☒	10. Lack of IT Systems
	☐	11. Lower priority Function
	☐	12. Lack of supporting infrastructure
	☐	13. Corrective actions and/or exercising is required
	☒	14. Other – please explain below
		focus is on preparedness grant and not the actual preparedness of a healthcare organization

4. Task Gap Assessment

Please indicate any Tasks that have gaps. PLEASE CHECK ALL THAT APPLY.

BP3	BP4	Tasks
X	☒	Task 1: During an incident, implement information sharing processes that supports ongoing communication to inform local incident management of the operational status and resource needs of healthcare organizations
X	☒	Task 2: During an incident, implement information sharing processes that supports ongoing communication to inform healthcare organizations about the status of the incident and of healthcare delivery in the community

X	☒	Task 3: During an incident, implement coordinated information sharing processes that provide relevant and timely healthcare messages to the community and other stakeholders through a Joint Information System (JIS)

5. Resource Element Gap Assessment		
Please indicate any Resource Elements that have gaps. PLEASE CHECK ALL THAT APPLY.		
BP3	BP4	Resource Elements
	☐	P1. Healthcare organization resource needs assessment
X	☒	P2. Incident information sharing
X	☒	P3. Community notification of healthcare delivery status

Capability 3 - Emergency Operations Coordination
Function 3

Function	3. Support healthcare response efforts through coordination of resources
Function Description	Coordinate resource allocation for healthcare organizations by assisting incident management with decisions regarding resource availability and needs. This process should continue throughout an incident response and recovery; including ongoing coordination to track resources for decision-making and optimal resource allocation.

☐ **There have not been any changes in the CPG responses for this function from BP3**
(*Please move on to the next function*)

1. Function Importance

Based on an assessment of your hazards, vulnerabilities, and jurisdictional needs, please indicate how important this Function is to your Jurisdiction's overall preparedness and response mission.
PLEASE CHECK THE OPTION THAT IS MOST APPLICABLE. PLEASE CHECK ONLY ONE OPTION.

BP3	BP4 Function Importance	
	☐	1. Not relevant
	☐	2. Limited importance
	☐	3. Important
X	☐	4. Highly important
	☒	5. Critical

2. Function Current Status

Please indicate your CURRENT ability to perform this Function.
PLEASE CHECK THE OPTION THAT IS MOST APPLICABLE. PLEASE CHECK ONLY ONE OPTION.

BP3	BP4 Function Current Status	
	☐	1. No ability / capacity
	☐	2. Limited ability / capacity
X	☐	3. Some ability / capacity
	☒	4. Significant ability / capacity
	☐	5. Full ability / capacity

3. Function Challenges/Barriers

Please indicate the primary challenges or barriers from the list below if this Function is not fully in place (for example, top three or top five options).

BP3	BP4	Challenges / Barriers
X	☐	1. Lack of personnel due to funding issues
	☐	2. Lack of personnel due to hiring issues
X	☐	3. Lack of trained personnel
X	☐	4. Lack of subject matter experts
X	☒	5. Lack of plans / incomplete plans
	☒	6. Legal barriers
X	☒	7. Administrative barriers
	☐	8. Issues with procurement / contracting process
	☐	9. Lack of equipment
	☐	10. Lack of IT Systems
	☐	11. Lower priority Function
	☐	12. Lack of supporting infrastructure
	☐	13. Corrective actions and/or exercising is required
	☒	14. Other – please explain below
		the focus has moved to coalitions and away from the medical centers

4. Task Gap Assessment

Please indicate any Tasks that have gaps. PLEASE CHECK ALL THAT APPLY.

BP3	BP4	Tasks
X	☒	Task 1: Implement processes that assists local and State incident management to identify resource gaps and allocate available resources for healthcare organizations when requested during a response
X	☒	Task 2: Implement the Healthcare Coalition's process to allocate resources, if any, and coordinate with emergency management and other response partners

5. Resource Element Gap Assessment		
Please indicate any Resource Elements that have gaps. PLEASE CHECK ALL THAT APPLY.		
BP3	**BP4**	**Resource Elements**
X	☒	P1. Identify available healthcare resources
X	☒	P2. Resource management implementation
X	☒	P3. Public health resource support to healthcare organizations
X	☐	P4. Managing and resupplying resource caches
X	☒	E1. Inventory management system

Capability 3 - Emergency Operations Coordination
Function 4

Function	4. Demobilize and evaluate healthcare operations
Function Description	The processes that assists healthcare organizations with the return of resources that are no longer required to support the incident. This includes the return of shared resources through incident management processes or directly to the providing healthcare organization. Following the return of assets, incorporate best practices and lessons learned into the continuous improvement process (after action reports/improvement plans/corrective actions).

☐ **There have not been any changes in the CPG responses for this function from BP3**
(*Please move on to the next function*)

1. Function Importance

Based on an assessment of your hazards, vulnerabilities, and jurisdictional needs, please indicate how important this Function is to your Jurisdiction's overall preparedness and response mission.
PLEASE CHECK THE OPTION THAT IS MOST APPLICABLE. PLEASE CHECK ONLY ONE OPTION.

BP3	BP4 Function Importance
	☐ 1. Not relevant
	☐ 2. Limited importance
	☐ 3. Important
X	☒ 4. Highly important
	☐ 5. Critical

2. Function Current Status

Please indicate your CURRENT ability to perform this Function.
PLEASE CHECK THE OPTION THAT IS MOST APPLICABLE. PLEASE CHECK ONLY ONE OPTION.

BP3	BP4 Function Current Status
	☐ 1. No ability / capacity
	☐ 2. Limited ability / capacity
X	☒ 3. Some ability / capacity
	☐ 4. Significant ability / capacity
	☐ 5. Full ability / capacity

3. Function Challenges/Barriers

Please indicate the primary challenges or barriers from the list below if this Function is not fully in place (for example, top three or top five options).

BP3	BP4	Challenges / Barriers
	☐	1. Lack of personnel due to funding issues
	☐	2. Lack of personnel due to hiring issues
X	☐	3. Lack of trained personnel
X	☐	4. Lack of subject matter experts
X	☒	5. Lack of plans / incomplete plans
	☒	6. Legal barriers
	☒	7. Administrative barriers
	☒	8. Issues with procurement / contracting process
	☐	9. Lack of equipment
	☐	10. Lack of IT Systems
	☐	11. Lower priority Function
	☐	12. Lack of supporting infrastructure
X	☐	13. Corrective actions and/or exercising is required
	☒	14. Other – please explain below
		grant requirements get greater and funding decreases, leaves no money of focus on demobilization

4. Task Gap Assessment

Please indicate any Tasks that have gaps. PLEASE CHECK ALL THAT APPLY.

BP3	BP4	Tasks
X	☒	Task 1: Develop a process to assist healthcare organizations with the return of shared healthcare owned resources to a condition of "the normal state of operations"

X	☒	Task 2: Engage in evaluation processes that ensure the timely implementation of corrective actions and refine best practices to enhance preparedness for the healthcare delivery during response

5. Resource Element Gap Assessment		
Please indicate any Resource Elements that have gaps. PLEASE CHECK ALL THAT APPLY.		

BP3	BP4	Resource Elements
X	☒	P1. Resource demobilization
X	☒	P2. Evaluation and continuous program improvement
X	☒	S1. Evaluation training