



OSF HealthCare Financial Assistance Plain Language Summary

OSF HealthCare is a not-for-profit system with a mission to serve persons with the greatest care and love in a community that celebrates the gift of life. We are committed to providing emergency and medically necessary health care services to patients regardless of their ability to pay. We offer several financial assistance programs to help with these expenses. Patients eligible for financial assistance are not charged more for emergency and medically necessary care than the amount generally billed to insured patients.

Financial Assistance Eligibility

Patients of OSF HealthCare with annual family incomes of less than four-times the federal poverty level will be eligible for financial assistance. For more information about the current poverty guidelines, please visit the US Department of Health and Human Services website at <http://hhs.gov>. Certain patients who meet specific criteria, such as those who are homeless, may automatically qualify for financial assistance eligibility without needing to complete an application.

Types of Assistance

Family income will be considered when making an eligibility determination on financial assistance. A 100% discount is available to patients with a family income equal to or less than 250% of the federal poverty level. Discounted care is available to patients with a family income between 250% and four-times the federal poverty level. Patients not meeting these eligibility guidelines, but with extraordinarily high medical expenses, may qualify for catastrophic care assistance. In addition, patients without insurance will receive an uninsured discount regardless of their family income.

For More Information

Information on the OSF HealthCare financial assistance policy, financial assistance application, and the Plain Language Summary is available at all OSF Admission and Emergency Department locations and on our website at <http://OSFHealthCare.org/billing>. Translation of these documents can be found on the website or upon request. To request a complete financial assistance policy, a financial assistance application, or assistance completing the application, contact:

**OSF HealthCare
Patient Financial Services
1420 W. Pioneer Parkway
Peoria, IL 61615
(800)421-5700**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. OSF Healthcare cumple con las leyes, federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

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UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. OSF Healthcare postępuje zgodnie z obowiązującymi federalnymi prawami obywatelskimi i nie dopuszcza się dyskryminacji ze względu na rasę, kolor skóry, pochodzenie, wiek, niepełnosprawność bądź płeć.