



Security, Parking and Shuttle Service

Please secure all valuables. OSF Saint Francis Medical Center and the College of Nursing are not responsible for lost, stolen, or damaged property.

Security

Phone: 309-655-2131 • In-house emergency: 5-3333

Available 24 hours, 7 days a week for the following services:

- Tire that needs air, battery boost, keys locked in car
- Escorts to and from parking lots (please understand that Security must prioritize calls)
- Over 300 surveillance cameras positioned around campus
- Call boxes that are located in elevators and parking lots ring directly to Security desk
- Security desk open 24 hours, 7 days a week and is located at the Glen Oak entrance

If you see anything suspicious or unusual please call security or the Peoria Police Department (911) immediately.

Please remember City tickets are issued in regards to parking violations. Please review Parking Policy 117 for detailed information. Violations are also considered in the disciplinary process. If you have a question about a ticket, you must contact one of the Security Supervisors (309-655-7468 or 309-655-2131).

Parking Services

Phone: 309-655-2483

Parking Services is located at the Security Office near the Glen Oak entrance. Office hours are Monday - Friday 7AM till 3:30PM.

Students that are living in the dorm will be assigned to park in Parking Deck C levels 1 thru 4. Students that commute will be assigned to the off campus parking lots at no charge.

The decals that are issued for the students assigned to the off campus lot should be put inside the rear window on the driver's side. Decals are not transferrable.

Shuttle Service

Phone for off campus parking: 309-256-8108

Contact information:

Coordinator of Automotive Services: 309-229-4324

Parking Services office: 309-655-2483

OSF vans service all six off-campus parking lots, please review the attached map. Shuttle service hours are from 5AM to midnight Monday through Friday. There is no shuttle service on weekends or OSF holidays (please park in Parking Deck C). For escorts to your vehicle after hours of shuttle, please contact Security.

The centralized pick-up and drop off location at the Medical Center is located at the lower level of the Parking Deck B (G Level). During school hours, for students, the shuttle will also drop off at the front of the College of Nursing. (Stars on the map)

The shuttle vans make constant loops from the G Level of Parking Deck B to the off campus parking lots throughout the day. If you have waited in the parking area for more than five minutes, please contact the shuttle driver directly at 309-256-8108.

Except for key times, one shuttle van will stage in the parking lots. The driver will wait for you to get into your vehicle before exiting the lot during the evening runs.

(revised 5/9/2025)